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Dear Parents and Carers,

The new method of ordering your child's school meal using Aspens Select meal ordering system have had a few teething problems. It has been brought to light that a number of people have been given wrong codes and so are unable to register their children. Aspens sent Nunnery Wood an Excel spreadsheet with each child's log in details. Unfortunately, the sheet defaulted and removed any numbers beginning with a zero.

This has led to great confusion so we would like to clarify that the school code you are prompted to enter should be 6 digits long (159862) and the child code should be 8 digits long. If your child's code is 7 digits long you should add a zero to the beginning of the code. We admit this was an oversight on our behalf and we are currently in the process of amending the system to ensure no codes begin with a zero from now on.

We have also found that many parents are trying to register using our original system which Nunnery Wood **is not on**. To confirm, the link shown below directs to the new site which Nunnery Wood is registered on:

<https://select.aspens-services.com>

Our sincere apologies for the inconvenience these issues may have caused some of you and our thanks for your patience throughout. Should you have any further problems with the system, please call the number above and not the school.

Please continue to register your child and book their meals daily; **remember that all children in early years and key stage 1 and those entitled to free school meals must register in order to receive their free meal.** The response yesterday was very positive with children enjoying cheesy, chicken pasta bake, vegetable moussaka and jacket potatoes with baked beans, cheese or tuna mayonnaise.

Kind Regards,

Aspens Services Ltd
